



CITY OF PROVIDENCE

Angel Taveras, Mayor

POST STORM RECOVERY TIPS

Stay tuned to local broadcasts for storm related updates.

GARBAGE/DEBRIS REMOVAL

- **RESIDENTS** are responsible for branches/debris removal on **PRIVATE PROPERTY**. Branches must be cut in 3x3 Ft. bundled and tied for pick up.
- **CITY** is responsible for branches/debris pick up and removal on **PUBLIC PROPERTY**.

PROPERTY DAMAGE

- Be alert for potential hazards. Do not go into a damaged home or structure.
- Watch for broken power lines, shattered glass, splintered wood or other sharp objects.
- If power loss is more than a few hours, food may spoil. Freezers, when left closed, may keep food frozen for several days. However, if foods begin to thaw, do not refreeze them.
- If home/vehicle sustained damage, report loss to insurance agent directly. Be sure to obtain assigned claim number.
- Try to provide adjuster with photos/video of the loss site prior to storm, to assist adjuster with the damage evaluation process.
- Have a qualified repair service/contractor make temporary repairs to prevent additional loss. Obtain bill/invoice for service to present to adjuster for consideration of reimbursement.
- Contact utility companies to discontinue service if home is uninhabitable or destroyed.
- Helpful Recommendations for Financial Recovery:
 1. Keep receipts for purchases used to protect property from further loss; these expenses may be reimbursable by homeowners' insurance.
 2. If your home is uninhabitable, check with your agent or check your policy to determine if you have coverage for Additional Living Expenses.
 3. Save all receipts to document increase in living expenses while home is uninhabitable.

IMPORTANT NUMBERS: IN CASE OF EMERGENCY CALL 911

- General Information-*Office of Neighborhood Services (ONS) at 421-2489*
- Power Outages-*National Grid at 1-800-322-3223.*
- Downed Utility Lines- *Fire Department at 274-3344.*
- Trees not posing a safety hazard-*Parks Department Forestry Division at 785-9450.*

OFFICE OF THE MAYOR

Providence City Hall | 25 Dorrance Street Providence, Rhode Island 02905

401 421 2489 ph | 401 455 8823 fax

www.providenceri.com